



## **PRIVACY POLICY**

This Privacy Policy ('Privacy Policy') applies to all personally identifiable information (collectively, 'Personal Data') and other information that is collected through the Site of BeGood Supplements® Please read this Privacy Policy carefully before using this Site. By using this Site, you (hereinafter, 'you' or 'user') consent to our practices as described herein.

By voluntarily providing us with Personal Data, you are consenting to our use of it in accordance with this Privacy Policy. If you provide Personal Data to us via this Site, you acknowledge and agree that such Personal Data may be transferred from your current location to the offices and servers of [www.BEGOODDROPS.com](http://www.BEGOODDROPS.com)®. and the authorized third parties referred to herein for the purposes described in this Privacy Policy.

## **REVISIONS & UPDATES**

Our commitment to being a healthy lifestyle Site means that our business will continue to evolve as we introduce new products and features to this Site. Because of this, our policies will be reviewed and may be revised on occasion. As such, BeGood Supplements® reserves the right to change this Privacy Policy at any time. Should we modify this Privacy Policy, we will notify you by posting an updated version of the Privacy Policy on this Site. It is your responsibility to periodically check this page so that you are aware of what information we collect, how we use it, and under what circumstances we might disclose it. The amended Privacy Policy will apply whether or not we give specific notice of any change.

## **COLLECTION OF PERSONAL DATA**

We collect Personal Data from you when you voluntarily choose to provide such information, such as when you enter your Personal Data on our Site. Wherever we collect Personal Data we make an effort to provide a link to this Privacy Policy. So that we can provide you with optimal service and content,



BeGood Supplements® may request information about you. Information that we collect includes Personal Data such as names, postal addresses, email addresses, and demographic information such as age, gender, and zip code. We also may collect technical data such as your IP address, browser type, domain name, access times, and referring Web site address.

This information is collected both during member registration on this Site, when opting in to receive a newsletter, when opting in to receive special offers from BeGood Supplements® and/or [www.BEGOODDROPS.com](http://www.BEGOODDROPS.com)®. Partners, when entering a [www.BEGOODDROPS.com](http://www.BEGOODDROPS.com)®. sweepstakes or contest, or when completing a [www.BEGOODDROPS.com](http://www.BEGOODDROPS.com)®. survey. Personal Data collected via this Site will be available within the network of web sites operated by [www.BEGOODDROPS.com](http://www.BEGOODDROPS.com)®. for use in accordance with the terms of this Privacy Policy.

On occasion we may give you the opportunity to opt in to offers from unaffiliated third parties that we deem to be of potential value to you. You may also choose to opt in to these offers on an ongoing basis when you sign up for BeGood Supplements® membership, and you may opt out of receiving them at any time. If you decide to opt in to participate in these offers, we will provide your Personal Data to the third party. However, you should note that the third parties will not be bound by this Privacy Policy. Any Personal Data that you give and/or authorize us to give to another party will be governed by the rules of that party's privacy policy, which may differ from this Privacy Policy. BeGood Supplements® is not responsible for Personal Data given to other parties. Please review their privacy policies prior to providing any Personal Data to third parties and/or opting in to permit us to disclose your Personal Data to third parties.

## **WHAT WE DO WITH YOUR PERSONAL DATA**

We may use Personal Data in order to display custom, personalized content to our visitors. We may also use Personal Data to send newsletters, emails, features, promotional material, surveys, and other updates to users who opt in to receive information from BeGood Supplements®. A user may opt out of receiving such information at any time.



We also use this collected information to evaluate and administer our service, to respond to any problems that may arise, and to determine user trends to analyze what part of our services are most popular with users. We may use your Personal Data to extend to you offers about third-party products and/or services that may be of interest to you. However, except as otherwise disclosed in this Privacy Policy, we will not disclose your Personal Data to such parties without your prior consent.

We may occasionally generate reports for advertisers containing aggregate information about our users such as demographics and online usage trends. This allows us to provide content and advertiser offers that are most relevant and beneficial to our users. Except as otherwise disclosed herein, we will not include any Personal Data in these reports. BeGood Supplements® allows users of our Site to send information by email to other parties who may be interested. We do not retain any email addresses (unless you are a member who already has voluntarily provided your email address) of either the sender or recipient of such articles after they are sent.

## **SHARING YOUR PERSONAL DATA**

In addition to the disclosures of Personal Data described above, there are certain circumstances in which we may share your Personal Data with certain third parties without further notice to you, as set forth below:

**Business Transfers:** As we develop our business, we might sell or buy businesses or assets. In the event of a corporate sale, merger, reorganization, dissolution, or similar event, Personal Data may be part of the transferred assets.

**Other Services Offered by BeGood Supplements®** We may also share your Personal Data within [www.BEGOODDROPS.com](http://www.BEGOODDROPS.com)® including any other services and web sites offered by [www.BEGOODDROPS.com](http://www.BEGOODDROPS.com)®. for purposes consistent with this Privacy Policy.



Agents, Consultants and Related Third Parties: BeGood Supplements® sometimes hires other companies to perform certain business-related functions. Examples include mailing information, maintaining databases, and processing payments. When we employ another company to perform a function of this nature, we endeavor to provide them only with the information that they need to perform their specific function.

## **LEGAL REQUIREMENTS**

BeGood Supplements® reserves the right to use or disclose your Personal Data without notice or consent as needed to comply with federal and state law; to conduct investigations of consumer complaints; to protect the integrity of our Site; to protect the safety of our visitors or others; and to cooperate in any legal investigation.

## **CONTROLLING YOUR PERSONAL DATA**

A user may change, correct, modify, or delete any Personal Data they may have provided to BeGood Supplements® by contacting us via the 'contact us' page on our website(s). Users can also unsubscribe from any newsletters or opt out of various promotional emails by following the directions provided in each mailing.

## **COOKIES**

Cookies are small text files that a web server may ask your web browser to store and to send back to the web server when needed. They allow you to take full advantage of the BeGood Supplements® website; and, as such, we recommend that you leave them turned on. Cookies may be used to store a transaction identifier or other information a user may provide. We use cookies in the following ways:

Complex transactions: Cookies are used to store and retrieve unique transaction identifiers or other server-generated or user-provided information in complex, multi-page web applications. This allows us to distinguish between different users, and to use information provided at one stage of an application at a later time (for instance, items placed in a 'shopping cart' might need to be displayed on a later



'check-out' screen). When we use cookies in this way, the cookie is stored on your web browser only temporarily; the cookie is destroyed at the end of the transaction or at the end of the browser session.

Customized Services: Cookies may also be used to automatically identify a particular user to the system, in order to provide a customized service, such as a personalized web page. In this case, a cookie containing a unique user identifier will be permanently stored on your web browser. We do not store sensitive information in such cookies; only a unique user identifier or generic preference values are stored. Personal information that you give us, for processing a transaction or for using one of our personalization features, may be stored on our secure web server. Personal information that you give us, for processing a transaction or for using one of our personalization features, may be stored on our secure web server, retained only as long as necessary, and properly disposed of. BeGood Supplements® does not use cookies to keep a database of Personal Data about visitors, unless you choose to give such permission to us.

## **WEBSITE TRAFFIC ANALYSIS**

We may automatically gather general statistical information about our website and visitors, such as, browsers, pages viewed, number of visitors, goods and services purchased, transactions completed, etc. To do this, we use action tags and cookies provided by our site analytics software and marketing partners. Although these partners log the information coming from our site on our behalf, we authorize how that data may and may not be used.

As is true of most web sites, we gather certain information automatically and store it in log files. This information includes date/time stamps, browser types, operating systems, Internet protocol (IP) addresses, Internet service providers (ISPs), referring/exit pages, and clickstream data. We use this information, which does not identify individual users, to analyze trends, to administer the site, and to track user's movements around the site. We do not link this automatically collected data to personally identifiable information.

Some of our websites use the Google Analytics® web analytics service. Google Analytics may record mouse clicks, mouse



movements, and scrolling activity on this website. Google Analytics does not collect personally identifiable information, nor is it used on pages where personally identifiable or financial information is entered. Google Analytics does not track your browsing habits across web sites that do not use Google Analytics services. We are using the information collected by the Google Analytics service to analyze trends, and to provide a better website experience for visitors.

## **VISITORS OUTSIDE OF CANADA**

The Site and the servers upon which this Site is hosted are located in Canada. All matters and material related to the Site is governed by the laws of the province of British Columbia. Any information users outside of the Canada provide will be transferred to Canada, and by visiting this Site and submitting Personal Data and other information, you authorize this transfer.

## **CHILDREN & PRIVACY**

BeGood Supplements® complies with the Children's Online Privacy Protection Act of 1998 (COPPA). COPPA is a federal law that protects the privacy of children using the Internet. This Site is directed at an adult market and is intended for use by adults only. We do not collect Personal Data from anyone under 13, nor do we allow children under 13 to participate in forums or chat rooms without prior verified parental consent. We encourage parents and legal guardians to monitor their children's Internet usage, and to help enforce our Privacy Policy by instructing their children to never provide Personal Data on this Site without their permission. If you have reason to believe that a child under the age of 13 has provided Personal Data to BeGood Supplements® through this Site, please contact us, and we will endeavor to delete that information from our databases.

## **STORAGE & SECURITY OF YOUR PERSONAL DATA**

We take reasonable steps to protect the security of your Personal Data. Since no data transmission over the Internet can be guaranteed to be totally secure, we do not promise that the Personal Data you provide to us will always be totally secure. Therefore, you should



therefore take special care in deciding what information you send to us via the Internet.

## **LINKS TO THIRD PARTY WEBSITES**

BeGood Supplements® provides links to web sites outside of this Site. These linked sites are not under our control, and we are not responsible for the content of those web sites or for the conduct of the companies operating those web sites. Before disclosing your Personal Data on any other web site, we advise you to examine the terms and conditions and privacy policy of those web sites. For more information concerning links to third-party web sites, please see our section below titled 'Advertisements, Promotions and Links.

## **EXCLUSIONS**

This Privacy Policy shall not apply to any unsolicited information (such as comments and feedback) you provide to BeGood Supplements® through this Site and/or that you post to any public areas of this Site, such as bulletin boards (collectively, 'Unsolicited Information'). All such Unsolicited Information shall be deemed to be non-confidential and BeGood Supplements® shall be free to reproduce, use, disclose, and distribute such Unsolicited Information to others without limitation or attribution. You should be aware that if you voluntarily disclose Unsolicited Information online, that Unsolicited Information could be collected and used by others. For example, if you post your email address in chat rooms or online forums, you may receive unsolicited messages from others. BeGood Supplements® has no control over the use of Personal Data that you voluntarily post in public forums.

## **CONTACT INFORMATION**

If you have any questions about our Privacy Policy, please Call our Customer Service at 800-503-7642 800-503-7642 FREE in the United States and Canada, or 604-715-4286 604-715-4286 outside of the United States and Canada.



## **SHIPPING POLICY**

Our shipping offices are open from 9am to 5pm PST Monday through Friday. Our shipping office is closed on all United States government observed holidays.

We have two shipment options available to meet your time and budget needs – Flat Rate Shipping. Best deal is to purchase in bulk/volume.

Domestic (Within US & Canada) \$16.95 per order  
5-7 business days (not including weekends) within the United States and Canada.

International (Outside US & Canada) \$16.95 per order  
7 – 10 business days (not including weekends)

We strive to fulfill your order correctly and quickly. In order to maintain the best service, we have set guidelines in our order processing. To thoroughly process your order we need several key elements from you. All must be valid and are listed as follows: first name, last name, email address, phone number, billing address, and a delivery address if different from the billing address.

We ship via CANADA POST. You have 30 days after ordering to contact us if you have not received your product. If we have confirmation that your package was delivered we are no longer responsible for your product.

## **INTERNATIONAL ORDERS: CUSTOMS FEES & GUIDELINES**

Tax and duties for international orders are not included in the shipping charge. Customers are responsible for any additional Customs fees. A separate invoice for the tax and duties (Customs fees) will be charged to you from either CANADA POST from your country's Customs office.

Customs restrictions and warranty issues prevent us from shipping to some International locations.



Do not order items that are illegal to import into your country. Laws vary from country to country, and it is your responsibility to check with your Customs office to see if your country permits the importation of our products. We do not encounter problems with Customs when shipping to most countries.

If the package is seized by Customs for any reason and is returned to us, we will issue you a prompt refund, less shipping costs and any Customs fees charged to BeGood Supplements® by your country. If the package is not returned to us, we cannot issue you a refund. Most orders are held by Customs for the purpose of charging import duties, Customs fees and inspection. Please contact the Customs Office in your country about duties and fees before ordering, as we are not responsible for these charges.

If your package is delivered to you and CANADA POST has paid the Customs fees on your behalf, to ensure prompt delivery of your order, you will be responsible to pay the custom fees to CANADA POST. If you do not pay the Customs fees, BeGood Supplements® will charge those fees to the credit card you used when placing your order.

All of our products sold Internationally (outside Canada) are meant for personal use – up to a 90 day supply of each product may be purchased at one time.

Fraud is taken very seriously. Anti-fraud measures are in place at multiple levels and at different stages of the transaction with our merchant account partners.

## **CANCELLATIONS**

If you wish to cancel your order, please call our Customer Service at: 1- 800-503-7642 FREE in the United States and Canada, or 604-715-4286 outside of the United States and Canada. Your cancellation must be made before your order ships. If the product has not shipped, a refund will be issued by the same method of payment as the order was originally charged.



If a cancellation was placed after the order was shipped, it is up to the customer to refuse the package or to send the package back. Once the package is returned, a full refund will be issued, less shipping costs. All cancellation refunds are processed within seven business days. We reserve the right to cancel any order at any time.

## **ADVERTISEMENTS LINKS**

BeGood Supplements® discusses certain products and/or services of third parties on this Site. In occasional cases the third-party product and/or service provider will pay BeGood Supplements® a referral fee for purchases made by individuals that are referred to it by BeGood Supplements®. As noted above, BeGood Supplements® makes no representations or warranties regarding the efficacy of these products and/or services, and your use or reliance upon any product or service that is discussed or promoted via this Site is at your own discretion and is subject to these Terms of Service. Other than as noted herein, BeGood Supplements® does not endorse content on any third-party web sites. BeGood Supplements® is not responsible for the content linked in or out of any third-party sites, sites framed within the BeGood Supplements® Site, or third-party advertisements, and does not make any representations regarding their content or accuracy. Your use of third-party web sites is at your own discretion and subject to the Terms and Conditions of use for such sites.

## **USER SUBMISSIONS & CONTRIBUTIONS**

Any information provided is subject to our Privacy Policy. Beyond that information, any email or other communications or content you send to any part of this Site is non-confidential for all purposes. If you make any such submission, you automatically grant, agree, and warrant that the owner of such content has expressly granted or agreed BeGood Supplements® a royalty-free, perpetual, irrevocable, worldwide nonexclusive license to use, reproduce, create derivative works from, modify, publish, edit, translate, distribute, perform, and display the communication or content in any media or medium, or in any form, format, or forum now known or hereafter developed. BeGood Supplements® may sublicense its rights through multiple tiers of sublicenses.



## **INDEMINITY**

You agree to defend, indemnify and hold BeGood Supplements® its officers, directors, employees, agents, licensors, and suppliers, harmless from and against any claims, actions or demands, liabilities, and settlements including without limitation reasonable legal and accounting fees, resulting from, or alleged to result from, your breach of or default under these Terms of Service.

## **GENERAL**

BeGood Supplements® makes no claims that Content of this Site is appropriate or may be downloaded in any country or jurisdiction. Access to Content may not be legal by certain persons or in certain countries. If you access this Site you do so at your own risk, and you are responsible for compliance with the laws of your country's jurisdiction. BeGood Supplements® is not liable for any direct, indirect, incidental, special, or consequential damages of any kind whatsoever (including, without limitation, attorneys' fees and lost profits or savings) in any way due to, resulting from, or arising in connection with this Site, including its original and third-party content, regardless of any negligence of BeGood Supplements®

## **DISPUTES**

Any claim or controversy arising out of or related to these Terms of Service, this Site, or the services or products provided on or through this Site shall be settled by binding arbitration to be held in Canada and these terms and conditions shall be governed by and construed in accordance with the laws of the Province of British Columbia Canada as they apply to agreements made and solely performed therein. Disputes arising hereunder shall be exclusively subject to the jurisdiction of the courts in the Province of British Columbia. This will include any connection with any such dispute including any claim involving BeGood Supplements® or its affiliates, subsidiaries, employees, contractors, officers, directors, telecommunication providers, and content providers.

If any provision of these Terms of Service is found to be invalid by any court having competent jurisdiction, the invalidity of such



provision shall not affect the validity of the remaining provisions of these Terms of Service, which shall remain in full force and effect. No waiver of any of these Terms of Service shall be deemed a further or continuing waiver of such term or condition or any other term or condition. For further information, please contact:

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